

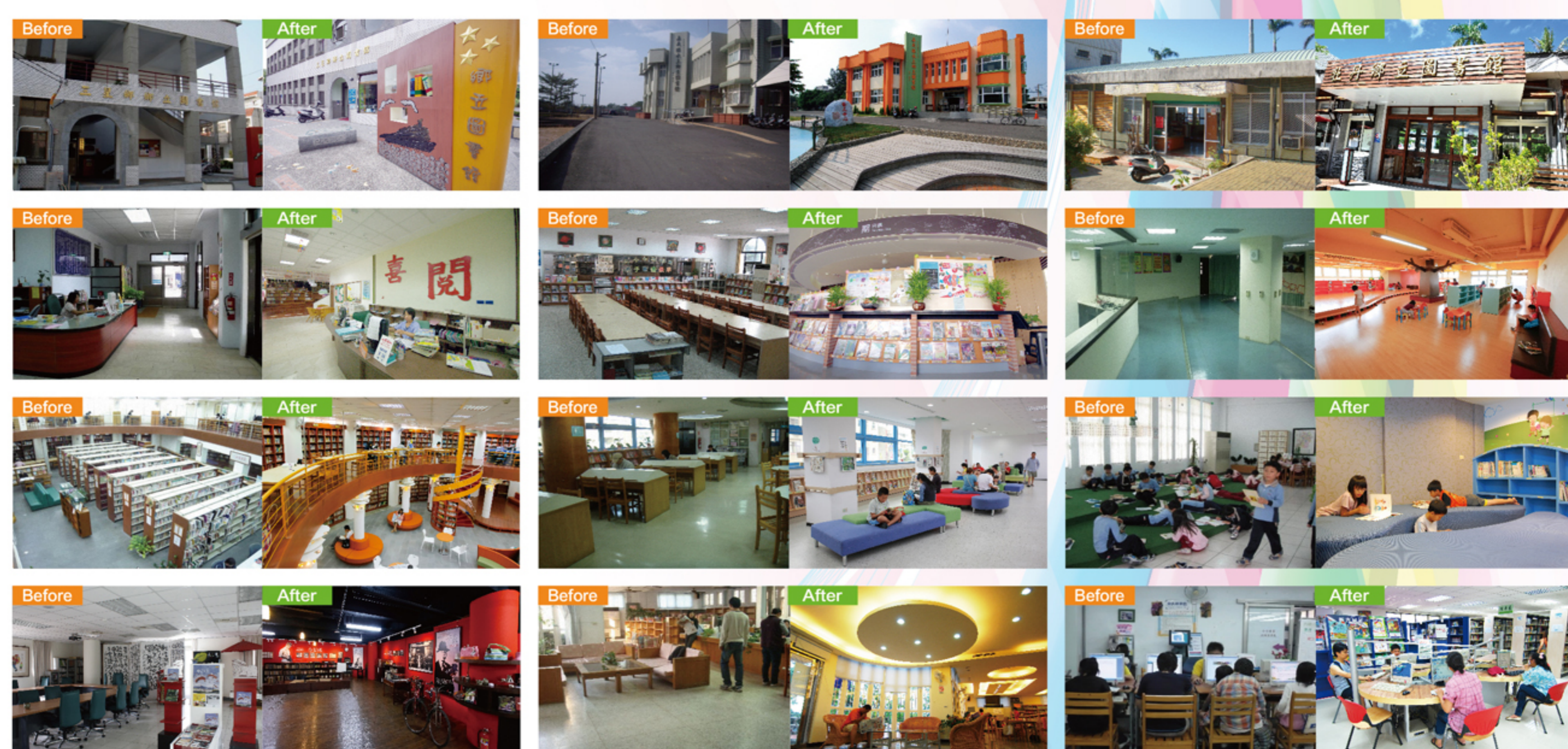


# A Big Reading Room in a Small Village / Town

## The Results of the Renovation Projects for Public Libraries in Taiwan

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Taiwan Government launched a four-year project entitled the *Project for Improving Reading Environment and Facilities of Public Libraries* to renovate village/town libraries from 2009 to 2012. National Taichung Library (NTL) is the coordinating library of the Project. In 2009 and 2010, 83 of 520 village/town libraries received subsidies to improve their reading environment and facilities. Of these, 77 libraries completed their renovation project and reopened to the public by 2011.



NTL conducted a study by using statistical data on the evaluated libraries collected in 2008 and 2011 to compare the performance growth rate before and after improvements were made. A questionnaire, which comprised five constructs, i.e. librarians, services, collections, equipment, and space and environment, was also designed to understand the perceptions of those patrons who visited the libraries before and after the improvement.

Categories	Before	After	Growth
Total holdings(volumes/items)	3,327,005	3,656,020	<b>9.9%</b>
Total registered users	845,376	927,473	<b>9.7%</b>
Total patron's library visits	4,232,779	4,332,452	<b>2.4%</b>
Average frequency of per patron library visits per month	1.44	2.06	<b>43%</b>
Total Circulation volumes/items	3,638,417	3,689,458	<b>1.4%</b>
Total Computer use(users)	373,605	430,744	<b>15.3%</b>
Total held promotion programs	7,935	10,906	<b>37.4%</b>
Average User Satisfaction (Likert scale, 1-5 point)	3.50-3.63	4.11-4.20	<b>0.61, 0.57</b>

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